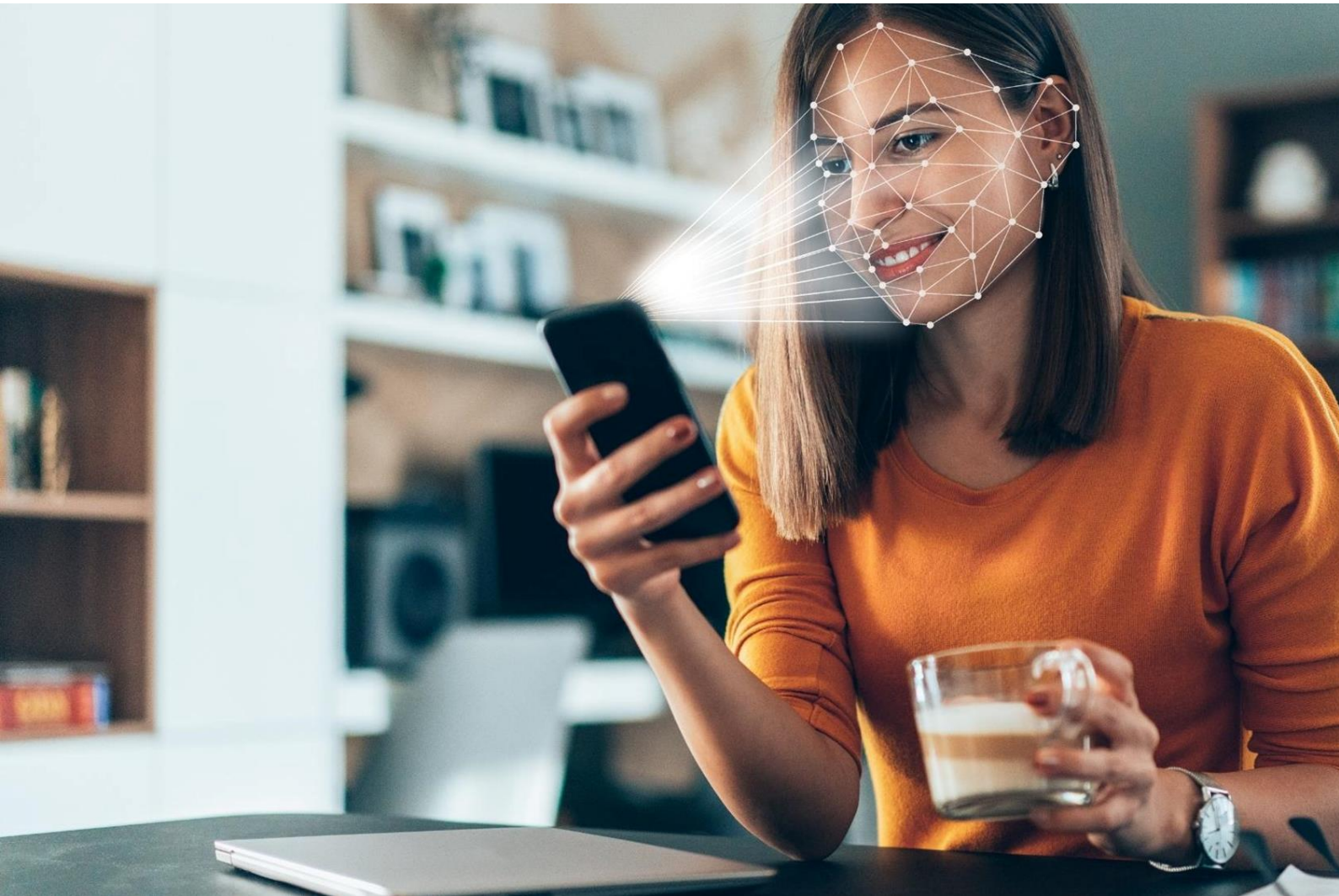


Privacy and cookie statement JanusID

This privacy and cookie statement was last updated on 22 November 2024.



JANUSID

Oribi Groep

JanusID B.V. (JanusID) provides modern applications that allow identities of, for example, visitors, customers and employees to be verified in a secure and efficient manner. In the context of the services, we offer and when using our website (www.janusid.nl) we process personal data. This privacy and cookie statement tells you what personal data we process about you and what we do with it. JanusID is part of the ORIBI Groep, more information on the relationships between the entities and the impact on the processing of your data can be found later in this statement.

Our privacy and cookie statement in brief

Your privacy is of great importance to us. We therefore comply with the General Data Protection Regulation (GDPR). This means that we:

- **Clearly define our purposes** before we process your personal data, via this privacy and cookie statement.
- **Store as little personal data as possible** and only the data necessary for our purposes.
- **Obtain explicit consent for processing your personal data**, should consent be required.
- **Take the necessary security measures to protect your personal data.** We also impose these obligations on parties processing personal data for us.
- **Respect your rights**, such as the right to inspect, correct or delete your personal data processed by us.

For what purposes do we use your personal data?

We obtain various personal data from you. For each purpose, we indicate what data we obtain from you, for what purpose we process it and for how long it is stored. If you have any questions or want to know exactly what we keep track of, please contact us. The contact details are at the bottom of this privacy and cookie statement.

Contact and complaint handling

When you send us an e-mail message, fill in the contact form on the website, contact us by telephone, or contact us in any other way, you accept our offer to contact us based on consent.

For this purpose, we process the following personal data:

- Name
- Business information (if contacting from a business perspective)
- Contact details (e-mail address and telephone number)
- Any information you enter yourself as message content

We store these contact moments with the personal data you provide for the purpose of carrying out the contact and handling your complaint if necessary. We keep this information for as long as is necessary for this contact or up to 2 years after we last had contact with you, because we want to make sure we have handled your question or complaint properly.

Request a demo

If you would like to know more about our services, you can submit a demo request online via our contact form. We process your data here based on consent.

We use the following personal data for this purpose:

- Name
- Business information (if you are contacting us from a business perspective)
- Contact details (e-mail address and telephone number)
- Any information you enter yourself as content of a message

We keep this information for up to 2 years in connection with the quotation process that may take place because of the demo.

Requesting a quotation

Companies and public authorities can request a quote from us. We need this data to prepare a quotation. We process this data based on the performance of the agreement.

For this purpose, we process the following personal data:

- Company name/data
- Business information (if you contact us from a business perspective)
- Contact details (e-mail address and telephone number)
- Any information you provide yourself during the ordering process

We keep this data for up to 2 years after you have requested the quote. We keep some data longer if we are legally obliged to do so (e.g. because of the 7-year tax retention obligation).

Visiting our clients

When you come to our office by appointment, we record your personal data for an appointment. We process this data based on consent.

For this purpose, we process the following personal data:

- Name
- Contact details (e-mail address and telephone number)
- Appointment details

This data is kept in the diary for a maximum of 2 years.

Working at JanusID

Have you responded to one of our vacancies or submitted an open application? If so, we process your personal data to process your application and in preparation for the possible conclusion of an employment contract.

We process the following personal data for this purpose:

- Name and address details
- Contact details (e-mail address and telephone number)
- Curriculum Vitae
- Motivation letter
- Passport photograph
- Salary indication
- References
- Any other information you enclose with your application

We keep your application data for a maximum of 4 weeks after the application procedure has ended. We save these data so that we can contact you in case the position becomes available again within the probationary period. If we cannot offer you a position at this time, we may - with your consent - keep the application data for another year. You can withdraw your consent at any time by sending us an e-mail. If you join us, we will save your application data in the personnel file. This file is kept for as long as necessary and, with regard to application data, for up to 2 years after employment.

A social media and internet survey may be part of the application procedure. This is necessary to ensure that our image is maintained when hiring new staff. We therefore do this based on our legitimate interest. For this purpose, we search your name via Google, and your profile (if any) on various social media. This, of course, insofar as these profiles are public; we will not ask you to grant us access to a protected social media page or make a connection with us. The results of the survey will be discussed with you. Should you object to this, you can indicate this to us at the time of your application.

Application CheckedID

Validation of identity

You can have your identity validated via our CheckedID application. To do this, we ask you to go through several steps. First, we will ask you to take a picture of your ID card, passport or driving licence and to have your ID card scanned using the NFC function. Then you will be asked to take a selfie of your face. Finally, you may be asked to take photos of additional documents. We process this data based on your consent.

We process the following personal data for this purpose:

- First name and surname
- Gender
- Date of birth
- Place of birth
- Nationality
- Person number
- Document number
- Photo of your face
- Photo of your passport photo
- Date of issue
- Date of expiry
- Issuing country/identity card authority
- Photo of the ID document
- Details of the right of residence
- Images of other personal documents uploaded by you.
- E-mail address

We do not keep this data longer than necessary and it will be deleted in the application after closing the CheckedID application. However, the personal data will be sent to the organisation that wishes to validate your identity.

Activate employee

Through our CheckedID application, you can also register yourself. We process this data based on your consent.

For this purpose, we process the following personal data:

- Customer code
- Business e-mail address
- Activation code

When may we share your personal data with third parties?

JanusID only shares your personal data with third parties where this is permitted under current legislation. We may provide your personal data to third parties because:

- We have engaged them to process certain data;
- We have a legal basis for doing so;
- We are legally obliged to do so (e.g. if the police require this in case of suspected crime).

The parties that process personal data on our or your behalf are:

- IT suppliers and service providers
- Hosting party
- Telecom suppliers
- Cookie service providers
- Payment service providers and collection agencies
- Marketing companies
- Partner companies
- External consultants and intermediaries
- Government agencies (e.g. tax authorities, municipalities)

We may use third parties based in a country outside the European Economic Area (EEA) to provide our services. We only use such a party if one of the following situations applies:

- This recipient is in a third country that the European Commission has indicated as providing an adequate level of data protection (an adequacy decision).
- The recipient of the personal data provides appropriate safeguards (e.g. through EU standard contractual clauses).
- We have obtained your explicit consent for this.

JanusID is part of the ORIBI Groep. Parts of the service provision are carried out by other entities within the ORIBI Groep. Consider, for example, administrative tasks that are carried out centrally within the group. In addition, a support employee from another entity may, for example, be better able to help you with a problem. Data will only be shared if we have a legitimate interest in doing so or are required to do so by law.

This privacy and cookie statement applies exclusively to the services of JanusID and the ORIBI Groep. We are not responsible for the privacy practices of other websites, which can be accessed through a link on our website.

ReCAPTCHA

We use reCAPTCHA to prevent misuse of our consent form. By indicating that you are not a robot, it checks

- How quickly the form is completed
- Which mouse movements are made while filling in the form;
- The IP address of the person filling in the form.

This data is analysed by Google LLC. From this, Google determines whether they are dealing with a legitimate visitor or a bot. A genuine visitor then only has to click a checkmark, confirming they are not a robot. The message can then be sent to the recipient via the form. For more information, please refer to Google's privacy policy.

Cookies

On our website, we use cookies from ourselves and from third parties. Cookies are small information files that can be automatically stored on or read from the visitor's device (such as PC, tablet or smartphone) when visiting a website. This is done via the web browser on the device.

We use the following types of cookies:

- **Functional cookies:** these cookies have a functional role within the website. The cookies ensure that the website functions properly.
- **Analytical cookies:** these cookies give us insight into how our website is used. Based on this information, we can make our website more user-friendly.
- **Marketing cookies:** these cookies make it possible to show you personalised advertisements (via our advertising partners).

The cookies may collect the following data from you, among others:

- Name
- Screen display options
- IP address
- Cookie ID
- Website and click behaviour
- Referrer URL

When you visit our website for the first time, we will display a message explaining cookies. Here, to the extent we are obliged to, we will ask for your consent to the use of cookies.

The table below lists the cookies we use:

| Type | Cookie; Entity; safeguards | Target | Retention period |
|------------|-----------------------------|--|------------------|
| Functional | Cookiebot: CookieConsent | These cookies enable necessary functionalities of the application, such as remembering the chosen language and whether consent has been given for cookies, displaying the cookie banner etc. | Infinite |

Enabling and disabling cookies

You can set your web browser to accept the storage of cookies only if you agree. Please consult your browser manual for more information. Please note that many websites do not work optimally when cookies are disabled.

Deleting cookies

Most cookies have an expiry date. If an expiry date is set, the cookie is automatically deleted when the expiry date expires. You can also choose to delete cookies manually before the expiry date. Consult your browser's manual for this. Below, you will find a link for each browser to the provider's website which describes step-by-step how to block or delete cookies.

- [Internet Explorer](#)
- [Google Chrome](#)
- [Firefox](#)
- [Edge](#)
- [Safari](#)

Social media buttons

On our website, we use social media buttons, which direct you to the social media platforms. This gives you the option to follow us and share content within the network. The buttons work because of pieces of code that come from the social media networks. If you want to know what the social media platforms do with your personal data, please read the privacy and cookie statement of the relevant network:

- LinkedIn ([privacy and cookie statement](#))
- Twitter ([privacy and cookie statement](#))

How are your personal data secured?

Personal data security is of great importance to us. We therefore take appropriate technical and organisational measures in relation to the personal data processing to be carried out, against loss or against any form of unlawful processing (such as unauthorised access, impairment, modification or disclosure of the personal data). We constantly update security and pay close attention to what can go wrong.

What privacy rights do you have?

- **Right of inspection:** you have the right to inspect the personal data we process about you.
- **Right to rectification:** you have the right to correct or supplement the personal data we process about you if it is incorrect or incomplete.
- **Right to object:** you can object to the processing of your personal data, including direct marketing.
- **Right to erasure:** you can request us to delete your personal data.
- **Right to withdraw your consent:** if you have given us consent to process personal data, you can withdraw this consent at any time.
- **Right to data portability:** if it is technically possible, you have the right to have the personal data we process about you transferred to a third party.
- **Right to restriction of processing:** in some cases, you can request us to restrict (temporarily or otherwise) the processing of your personal data.

With your request, we may ask you to identify yourself. For this purpose, we request data to ensure that you are the correct person to whom the personal data belongs.

In principle, we will comply with your request within 30 days. However, this period may be extended for reasons relating to specific privacy rights or the complexity of the request. If we extend this deadline, we will notify you in a timely manner.

If you wish to exercise any of your rights, you may notify us at privacy@oribi-groep.nl.

The ORIBI Groep also has a data protection officer (FG). This can be contacted at privacy@oribi-groep.nl or fg@oribi-groep.nl.

Changes to the privacy and cookie statement

When our services change, we naturally also need to update the privacy and cookie statement. So always note the date at the top of this document and check regularly for new versions.

Questions or complaints

If you have any questions or wish to make a complaint about the use of your personal data, please send an e-mail to privacy@oribi-groep.nl. We address every question and complaint internally and communicate this further with you. If you feel we are not helping you in the right way, you have the right to lodge a complaint with the regulator. This is called the [Autoriteit Persoonsgegevens](#).

Contact details

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